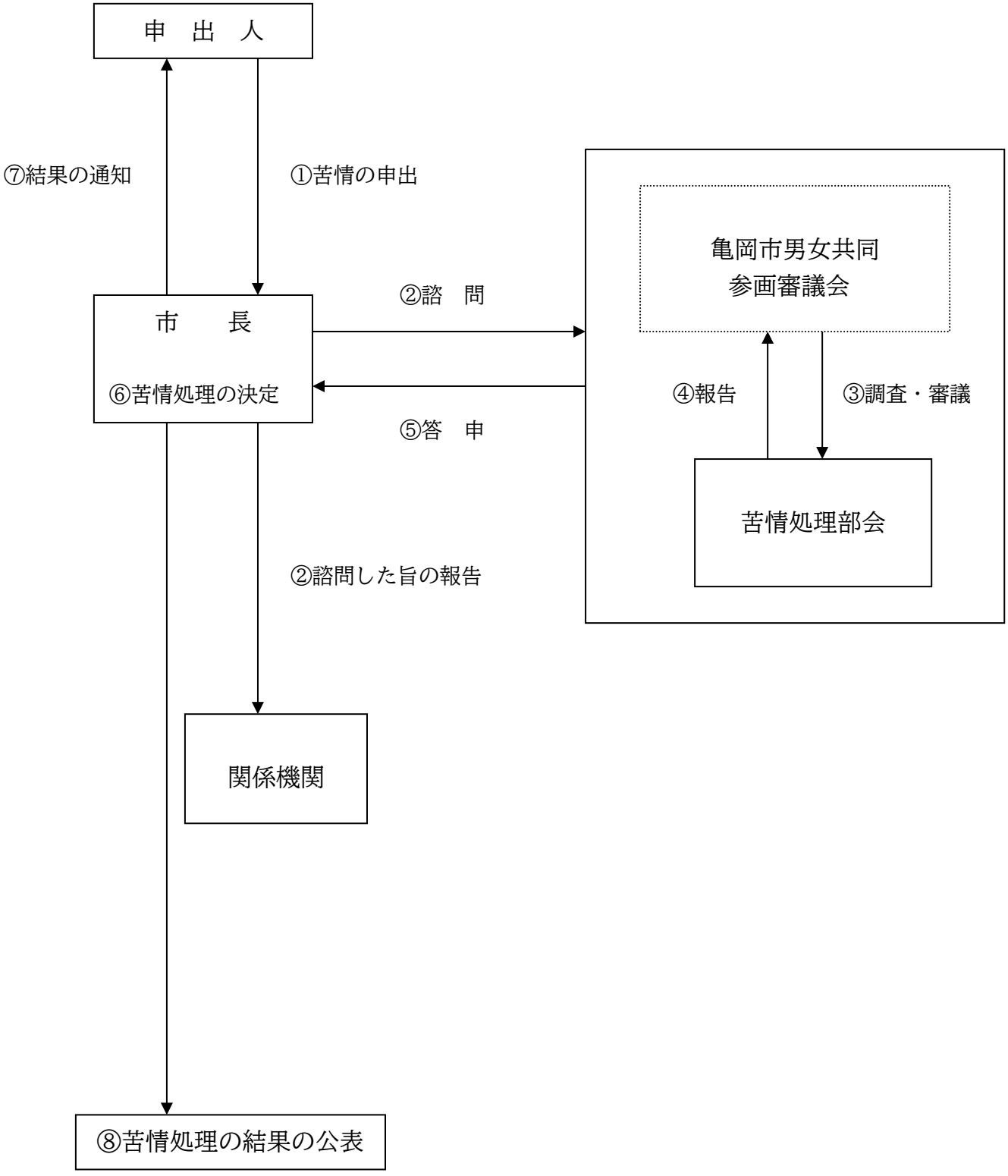
資料３

# 苦情処理のフロー図